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# Trends in Eating Out 

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This country has more than 785,000 places to eat out, ranging from hot dog vendors at the ball park to school cafeterias and fancy restaurants. Dining out continues to grow in popularity-from $\$ 170$ billion worth of meals and snacks (excluding alcoholic beverages) in 1986 to slightly over $\$ 286$ billion in 1996. These foodservice sales (sales of food eaten away from home) have grown faster than food sales in supermarkets, convenience stores, specialized foodstores, and other retail stores. Over the last decade, foodservice sales increased about 1.7 percent per year when adjusted for inflation, compared with a 1.1-percent inflation-adjusted annual rise in retail food sales.

Posting $\$ 227$ billion in sales in 1996, commercial establishments accounted for 79 percent of total foodservice sales (up 78 percent from a decade earlier, see table 1). Commercial foodservice establishments include separate eating places-such as full-service restaurants and lunchrooms, fast-food and quick-service outlets, cafeterias, and caterers. Other commercial foodservice operations that prepare, serve, and sell meals and snacks for profit to the general public include operations located in other facilitieslodging places, recreation and enter-

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tainment facilities, and retail hosts (like department stores and limitedprice variety stores). Separate drinking places (like bars and taverns) are also part of the commercial foodservice sector.

The remainder of foodservice sales take place in noncommercial operations, where meals and snacks are prepared and served as a support service in institutional and educational settings such as schools, nursing homes, child daycare centers, and hospitals (patient meals).

## Fast Food and Restaurants Dominate Sales...

Fast-food outlets and restaurants dominate the foodservice landscape. These two segments had combined sales of $\$ 179.2$ billion and accounted for 63 percent of total foodservice sales in 1996 (compared with 61 percent in 1986). Sales at fast-food outlets rose $\$ 1.0$ billion in 1996 to $\$ 93.5$ billion, and sales at restaurants rose $\$ 0.9$ billion to $\$ 85.7$ billion.

Fast-food sales overtook those by restaurants in the late 1980's and have continued to be larger each year. Rapidly growing, newer quickservice chains like Boston Market and Kenny Rogers Roasters have cut into restaurant sales. These types of eating places offer complete homestyle meals with several entrees and a variety of side dishes. Their quick service and varied offerings have proven popular with diners looking for alternatives to traditional fast-
food fare. Boston Market, for example, opened 258 new outlets in 1996-a 31-percent increase from the 829 outlets operating in 1995. Their sales grew from $\$ 793$ million in 1995 to $\$ 1.166$ billion in 1996.

Nontraditional fast-food markets, such as mobile operations/pushcarts, concession stands in stadiums, and operations in colleges and high schools, have grown over the last few years and helped to push up fast-food sales.

## ...But the Largest Growth at Recreation/ Entertainment Facilities and Retail Hosts

Sales in the recreation and entertainment segment and the retail host segment increased about 160 percent between 1986 and 1996-the largest growth among the foodservice segments. Both segments posted gains over 1995 sales.

Higher attendance at theme parks, as well as athletic or country clubs, sports events, and recreation facilities, helps explain the big jump in recreation and entertainment foodservice sales.

Expanding commercial foodservice offerings in gas stations, convenience stores, bookstores, as well as grocery stores and warehouse clubs, may be responsible for the increase in food sales by retail hosts from $\$ 6$ billion in 1986 to $\$ 15.7$ billion in 1996.

## Noncommercial Foodsenvice Also Posted Gains

Noncommercial foodservice sales also grew, but at a smaller pace (41 percent) than commercial sales. These operations accounted for 21 percent of total foodservice sales in 1996, compared with 25 percent in 1986, as commercial vendors have taken over the foodservice operations in some noncommercial set-
tings (and their sales would be included under commercial sales).
Foodservice operations in elementary and secondary schools and in colleges and universities had higher sales in 1996 than in 1995. Sales more than doubled for college and university foodservice operations between 1986 and 1996 because of increased enrollments. Foodservice operations in child daycare centers nearly doubled, as the number of children in daycare centers grew
over the decade. Increased foodservice sales for elderly feeding programs and extended-care facilities bear witness to our growing elderly population.

Only three noncommercial industry segments showed declines over the decade. Troop feeding declined by 23 percent between 1986 and 1996, as the number of military personnel decreased. Hospital foodservice sales and vending sales also decreased during the decade.

Table 1
Fast-Food Sales Outpace Restaurants and Lunchrooms ${ }^{\mathbf{1}}$

| Industry segment | 1986 | $\begin{aligned} & \text { Sales } \\ & 1995 \end{aligned}$ | 1996 | Change, 1986-96 |
| :---: | :---: | :---: | :---: | :---: |
|  | Million dollars |  |  | Percent |
| Commercial foodservice | 127,949 | 221,786 | 227,247 | 78 |
| Separate eating places: |  |  |  |  |
| Restaurants and lunchrooms | 53,027 | 84,753 | 85,661 | 62 |
| Fast-food outlets | 50,680 | 92,497 | 93,533 | 85 |
| Cafeterias | 3,505 | 4,273 | 4,319 | 23 |
| Caterers | 963 | 1,645 | 2,351 | 144 |
| Other commercial: |  |  |  |  |
| Lodging places | 8,442 | 12,867 | 13,947 | 65 |
| Retail hosts | 6,027 | 14,556 | 15,706 | 161 |
| Recreation and entertainment | 3,830 | 9,628 | 10,097 | 163 |
| Separate drinking places | 1,475 | 1,567 | 1,633 | 11 |
| Noncommercial foodservice | 41,908 | 56,797 | 59,149 | 41 |
| Education: | 14,651 | 22,051 | 24,109 | 65 |
| Elementary and secondary | 8,770 | 10,523 | 10,982 | 25 |
| Colleges and universities | 6,184 | 11,528 | 13,127 | 112 |
| Military services: | 1,696 | 1,496 | 1,674 | -1 |
| Troop feeding | 1,066 | 646 | 822 | -23 |
| Clubs and exchanges | 630 | 850 | 852 | 35 |
| Plants and office buildings | 3,966 | 6,446 | 6,527 | 65 |
| Hospitals | 3,496 | 3,384 | 3,350 | -4 |
| Extended care facilities | 4,798 | 5,758 | 5,802 | 21 |
| Vending | 4,770 | 4,454 | 4,135 | -13 |
| Transportation | 3,098 | 4,661 | 4,633 | 50 |
| Associations | 1,488 | 1,438 | 1,505 | 1 |
| Correctional fac ilities | 1,880 | 2,936 | 3,068 | 63 |
| Child daycare centers | 912 | 1,689 | 1,787 | 96 |
| Elderly feeding programs | 117 | 172 | 169 | 44 |
| Other ${ }^{2}$ | 1,036 | 2,312 | 2,390 | 131 |
| Total foodservice sales | 169,857 | 278,583 | 286,396 | 69 |

Notes: ${ }^{1}$ Excludes sales taxes and tips. ${ }^{2}$ Includes more categories in 1995-96 than in 1986.

