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New Marketing Channels in China

Presented by

天猫 TMALL.COM

China's Premier Online Shopping Destination

2014 USDA Agricultural Outlook Forum



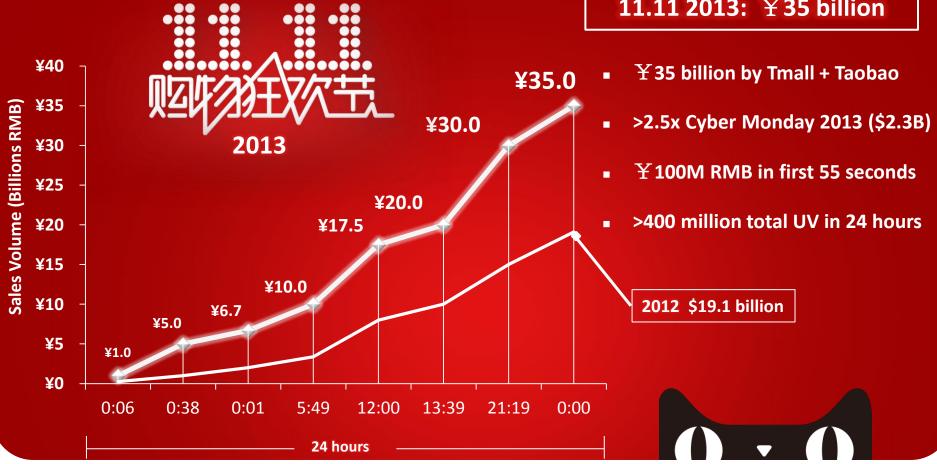
Presenting Tmall: China's Online Shopping Landmark

November 11

On this day each year, history is made...

11.11 2011: ¥5 billion 11.11 2012: ¥19 billion

11.11 2013: ¥35 billion





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China Ecommerce

Introducing Tmall

Opportunity in Foods on Tmall

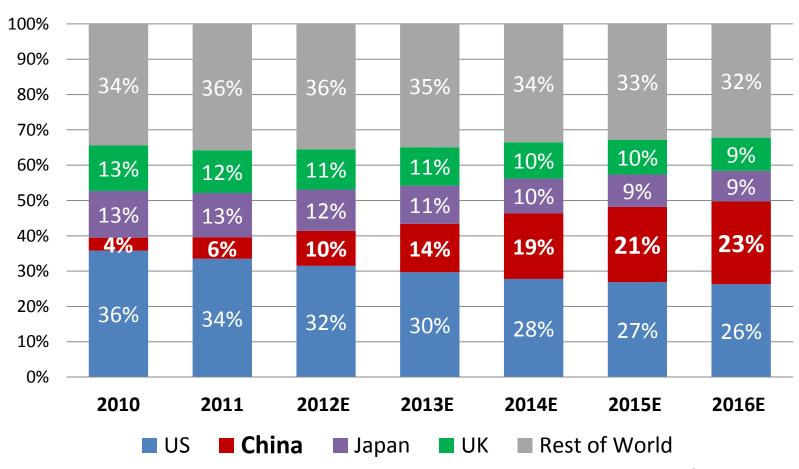
Joining Tmall



China to be World's Largest Ecommerce Market

In just a few years time, China's ecommerce market size will surpass that of the United States.

World Ecommerce Market Share Breakdown



Source: JP Morgan, 2012



China Ecommerce Market

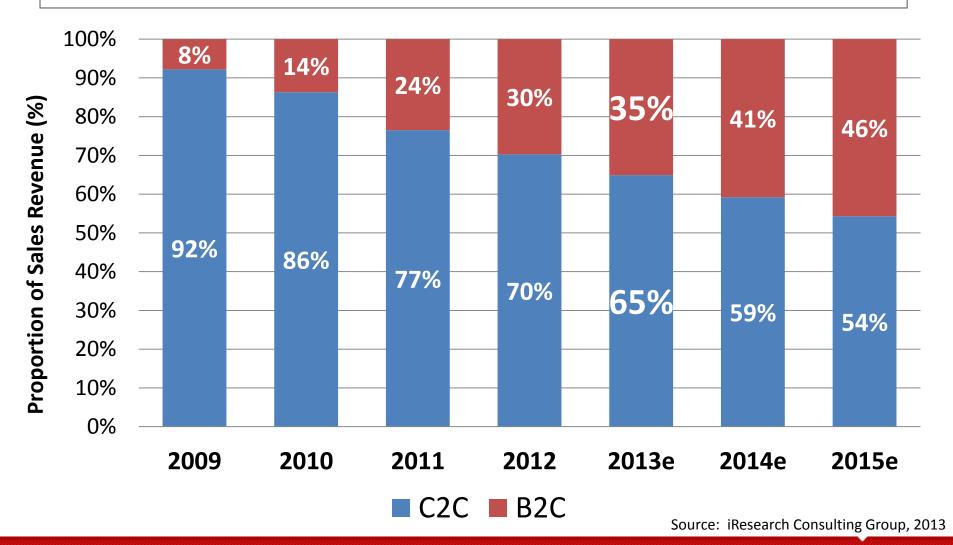
In the US, ecommerce was evolutionary...

...In China, ecommerce is revolutionary



Shift in Consumer Demand: The Rise of B2C

Business to Consumer (B2C) ecommerce market set to **overtake C2C** (Consumer to Consumer) over the next few years.



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China Ecommerce

Introducing Tmall

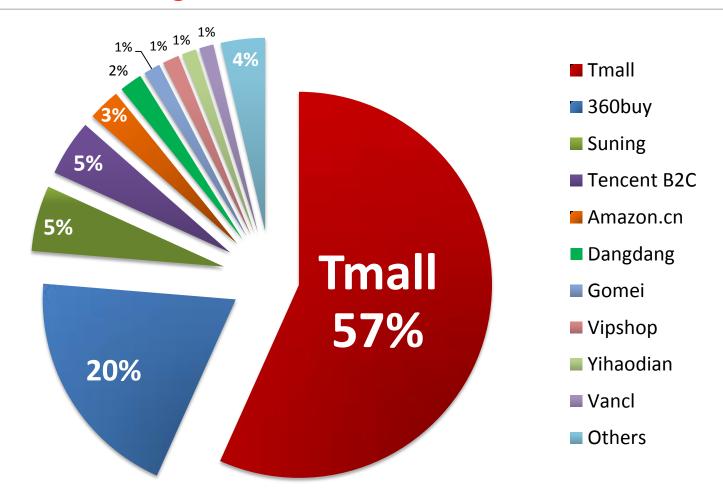
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Tmall's B2C Market Share

Tmall is Asia's largest B2C site, and is set to overtake Amazon as the world's largest in 2014



Source: iResearch Consulting Group, 2013





Tmall: China's Premier Online Shopping Destination

1,000,000,000 RMB in merchandise volume sold on the

Tmall and Taobao platforms in 2012

100,000,000 Average daily visitors to Taobao/Tmall platforms

International and Chinese branded storefronts 70,000



地式協人市

財尚×財尚

技术将依没有易朋友

RESTREET





Marketing to Tmall Shoppers

Chinese consumers use Tmall to **shop** for a variety of products, **discover** new brands, and **follow** the latest consumer trends.

Fruit Day Godiva Jack Daniel's



























































































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Tmall Fresh Foods Presale Model

Consumer pays presale deposit



Seller knows precise demand



Fresh product shipped according to demand



Consumer receives product







Northwest Cherry Promotion



Summer 2013

Round 1: 6/27 – 7/8

Round 2: 7/22 – 7/31



Cherries sold: **168 metric tons**

Total Shoppers: 84,531 people

Total Sales Volume: 15 million RMB

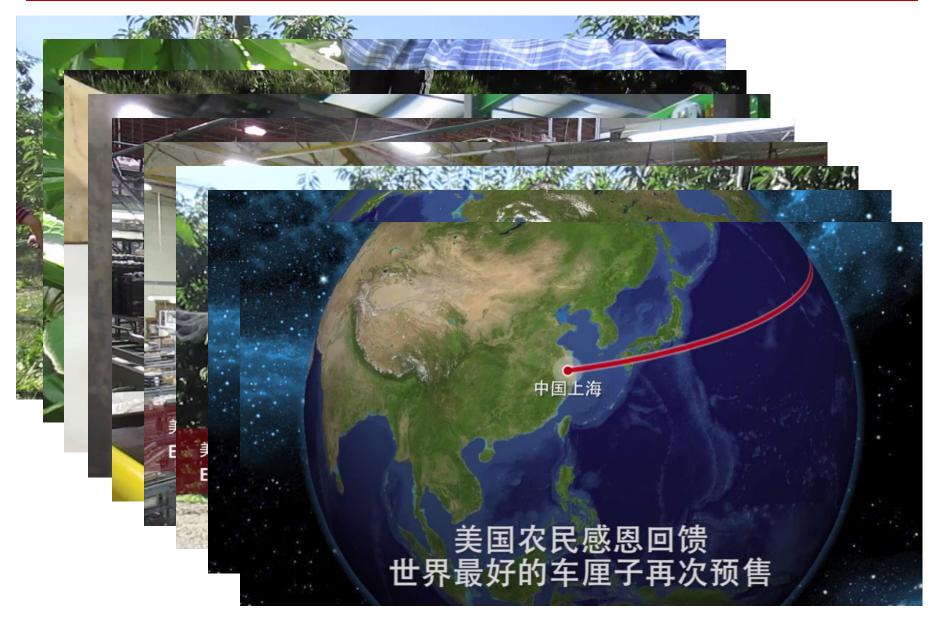
Equal to <u>9 years</u> worth of cherry sales at a medium size super market



Marketing Behind the Sales



Marketing Behind the Sales



Alaskan Seafood Promotion



October 14th – 25th

Total Seafood: **50 metric tons**Total Shoppers: **33,759 people**Sales Volume: **6 million RMB**

Equivalent to <u>5 months</u> worth of seafood sales at Sam's Club





Marketing Behind the Sales





Marketing Behind the Sales





New Marketing Resource: Tmall's USA Country Pavilion



- ✓ Fixed resource for promoting US specialty foods
- ✓ Support pre-sale promotions and standard product sales
- ✓ Feature regional specific food information



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- Chinese legal entity
- China-based product
- Fulfilled domestically
- Payment in CNY





- International legal entity
- Internationally sourced product
- Fulfilled from abroad
- Payment in local currency



Tmall Global Marketing Opportunities

Merchants selling through Tmall Global enjoy:

- Exclusive marketing and promotional opportunities
- Exclusive badge on product listings in search results on Taobao and Tmall
- Consumers reassured that genuine product is coming directly from overseas







Final Points



- ✓ Start now and learn by doing
- ✓ Leverage your strengths, outsource the rest
- ✓ Work with Tmall to identify marketing opportunity
- ✓ Focus on marketing exposure, the sales will follow
- ✓ Be **reactive** to the market environment



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More info:

http://about.tmall.com/