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# The Puzzle of Valuation Gaps between Experimental Auction and Real Choice Experiments: Do Purchase Intention and Price Bargaining Preference Matter? 

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#### Abstract

: This article examines the preferences revealed by two non-hypothetical experiments. We found that WTP estimates from real choice experiment are significantly than auction bids. We provide two possible reasons for it: consumers' purchase intention and aggressiveness in price bargaining. Our results suggest that the discrepancies among experiments can come from the heterogeneity of respondents' price bargaining aggressiveness, but not from purchase intention differences.


## Keywords:

Consumer preferences, choice experiment, auction, purchase intention, price bargaining aggressiveness

## 1. Introduction

The inconsistency in product valuations between hypothetical and non-hypothetical experiments has been examined thoroughly in the literature. Hypothetical experiments are those experiments and survey that ask respondents/subjects to respond to the questions with hypothetical scenarios. Traditional choice experiments and contingent valuation methods are very common hypothetical experiments that popular in food marketing studies to estimate consumers' WTP for certain attribute or product. In contrast, non-hypothetical experiments are those experiments with real purchase transactions. A wealth of evidence has indicated that individuals tend to over-state the amount of money they are willing to pay in the state preference survey comparing to the elicitation experiments with real money purchase, so called hypothetical bias.

Researchers in Economics and market behaviors have proposed many ways to reduce hypothetical bias. One way is to change the survey design such as using cheap talk, or add some questions in the hypothetical experiment to get more information about consumers' real attitudes. Johannesson, Liljas, and Johannesson (1998) compared the results from the dichotomous choice (DC) contingent valuation approach with and without real purchase decisions. The results show that the hypothetical yes responses overestimate the real yes responses and that the hypothetical absolutely sure yes responses underestimate the real yes responses. Another way is to combine the hypothetical experiment with non-hypothetical experiment to obtain the calibration factors of the hypothetical bias (Fox, Shogren, Hayes, and Kliebenstein 1998; Johannesson, Liljas, and Johansson 1998; Norwood and Lusk 2011); more often, researchers use non-hypothetical experiment directly in order to avoid hypothetical bias (Carlsson and Martinsson 2001; Cameron et al. 2002; Chang, Lusk and Norwood 2009; Lusk, Fields and Prevett 2008; Johansson-Stenman and Svedsäter 2008; Loomis et al. 2009). For example, Change, Lusk and Norwood (2009) compared the ability of three
preference elicitation methods (hypothetical choices, non-hypothetical choices, and non-hypothetical rankings) and found that non-hypothetical elicitation approaches, especially the non-hypothetical ranking methods, outperformed the hypothetical choice experiment in predicting retail sales.

Real choice experiment and experiment auction are two popular non-hypothetical experiments. The fundamental difference between hypothetical experiment and non-hypothetical experiment is that non-hypothetical experiment involves real purchasing transaction in the experiment, therefore respondents maybe less likely to exaggerate their true WTP value in the experiment.

While economic theory suggests that all of these non-hypothetical incentive compatible valuation methods should give equivalent outcomes in estimating consumers' willingness to pay (WTP), Lusk and Schroeder (2006) and Gracia, Loureiro, and Nayga (2011) have found disparities between experimental auction (EA) and real choice experiments (RCE).

Lusk and Schroeder (2006) compared experimental auction and real choice experiment. They study consumers' preference for genetic steak, guaranteed tender steak, natural steak, and USDA Choice steak using two non-hypothetical experiments, EA and RCE. They compared the estimated demand elisticities from each method and confirmed that the disparity existed between EA and RCE-the auction bids were lower than the choice prices, and the demand elasticites calculated from each experiment were also inconsistent with each other.

Continuing with Lusk and Schroeder (2006)'s research, Gracia, Loureiro and Nayga (2011) compared the same experiments-EA and RCE. They used storable product (ham) with animal welfare labels in order to decrease possible temporal bias in shopping associated with the use of fresh product. And the subjects in their EA only bid one to avoid bid affiliation problems. Besides all the differences this article did in the experiments, they found the same results as Lusk and Schroeder (2006) did, that is the auction bids were lower than the WTP price estimated in the choice data.

Both of the studies show that auctions bids were significantly lower than the WTP
estimated from RCE. These articles have discussed that this disparity might come from the differences in the mechanism between EA and RCE, however, they didn't specified where exactly the differences came from, nor did any tests of it. Since all of these non-hypothetical experiments are widely used, it is important to compare the WTP valued elicited from them. If the disparity does exist, how and why it exists and which one is better are critical for researchers who want to accurately estimate the real market behaviors. In this article, we hypothesize that the WTP differences in EA and RCE could come from the fact that these experiments emphasize price attribute differently, and test if consumers' price bargaining aggressiveness level and purchase intention would affect their behavior in different experiments.

Price plays quite different roles in RCE and EA when eliciting consumers' WTP value. In EA, the bidding process-"how much are you willing to pay" draws consumers’ full attention to the price. In the choice experiment, however, participants are facing the choices with price and non-price attributes at the same time. As a result, in EA consumers are focusing on price levels and more likely to bid or choose a lower price while participants in RCE are more likely to consider all the attribute levels at the same time and accept a higher price choice. If we treat the respondent in the experiments as a buyer and the experiment host as a seller in the market, in EA experiment participants are the price makers, and in RCE the seller is the price marker in each choice set, the only thing respondents can do is to choose one of the option without bargaining the price (they have the option to choose "none of products"). Obviously, the bargaining powers of the respondents in RCE are decreasing.

The same reason for purchase intention, compared to EA, the price attribute is no longer the main focus but is part of a group along with other non-price attributes in RCE, thus participants in RCE may not consider "purchase or not" first, but "which one I like the most." Therefore consumers with less purchase intention may also behavior greater differently compared to consumers with strong purchase intention in EA rather than that in RCE.

In this article, we determine the impact of purchase intentions and consumers' price aggressiveness level on WTP estimates in EA and RCE. By comparing the bid gap in the EA and the WTP gap in RCE for participants who have purchase intentions and those
who don't, and who are very aggressive in price bargaining and who aren't, we may better understand the impact of experimental design on WTP estimates between EA and RCE.

This article is structured as follows. Section 2 describes the experimental design for each method. Section 3 illustrates the estimation model of each elicitation value mechanism. Section 4 reports the results derived from each method. The last section is the conclusion.

## 2. Experimental Design

## General experimental design

To test consistency of the results among three methods, we carefully designed RCE and EA to be comparable. We kept the feature of different experiments as similar as possible by using the same products and setting price attribute ranges as close as possible. Moreover, we recruited the experiment participants randomly enough so that their demographic characteristics are statistically indifferent across all the groups.

Experiment subjects were recruited in front of local grocery stores in Changsha, China in 2012. The preferences of residents in Changsha cannot represent the preferences of whole residents in China; however, the focus of this study is the difference among three experiments. As long as we could control demographic statistics equivalence among those different experiments, conducting experiments in multiple cities is not a necessity. Subjects were offered $¥ 20$ (about three us dollars) to participate in an "orange juice preference experiment." All participants claimed to eat orange juice at least occasionally. Each participant attended only one of the three experiments. They were asked to indicate their preference for different type of orange juice-100\% Not-From-Concentrate (NFC) orange juice, a 100\% Frozen Concentrated Orange Juice (FCOJ), and a 10\% Orange Juice Drink (OJD). The $100 \%$ NFC orange juice is fairly new product in the China market and not available everywhere in normal grocery store yet, and so far, only a local brand and several imported brand (including Florida's Nature from the United States) produce this type of orange juice. In real market, the product size of NFC orange juice is usually larger than FCOJ and OJD, but in experiments we keep the size of products the same across choices ( 500 ml ) since it is easy for respondents to compare and choose. By
including new product in our experiment could help us understand that how consumers react differently between new products and products they are very familiar with (such as FCOJD and OJD).

The information of each type of orange juice was introduced to participants in the experiment (Appendix). After they read the information, they took about 10 to 20 minutes to do the experiment and complete the survey on socioeconomic and demographic characteristics as well as their orange juice shopping and eating behavior. In the last section of the survey, we also asked some questions about their PB attitudes and previous PB behaviors in order to measure the aggressiveness of the PB behavior.

We used the framework of the Fishbein behavioral intention model (Fishbein and Ajzen 1975) to construct the aggressiveness measurement of the bargaining intention. The Fishbein behavior intention model uses a series of questions about attitudes, subjective norm, intentions, and behaviors to measure individuals' behavior intentions. We constructed a series questions on individuals’ personal bargaining attitudes, bargaining intentions, and individuals' bargaining competitiveness in purchasing both cheap and expensive products to measure individuals' aggressiveness level in PB. The details of these questions are reported in in Table 1 and Table 2.

Our research interest in this article is whether there are statistically significant differences in WTP elicited for the orange juice between RCE and EA. If we reject the null hypothesis, which means we find significant differences in WTP among these methods, we then test if the aggressiveness in Price bargaining or purchase intention are the reasons for the WTP inconsistency.

## RCE design

We designed our choice sets with two attributes: price and product types. The attribute levels are reported in Table 3, and an example of a choice set is provided in Table 4. The average price levels of the orange juice products were chosen to be consistent with prices in local grocery stores. To determine which choice sets to present to respondents, we used "brand" experiment design in which each type of orange juice was treated as a factor and was varied at four price levels. This design generated in total $4^{3}=64$ full factorial choice sets. From this full factorial we selected 10 saturated choice sets by using SAS, and the

D-efficiency is 81.91\%.
At the very beginning, subjects were instructed the process of RCE step by step. To ensure the elicitation mechanism is theoretically incentive compatible, respondents were told that after finishing the survey, they will randomly draw a number through 1 to 10 to determine the binding shopping scenario and purchase the product they chose in that scenario. If they choose "none of them," they will leave without purchasing any orange juice. Respondents were explicitly informed that actual payment would occur for the binding scenarios and they should evaluate each scenario carefully, as each scenario had equally chance of being binding.

## EA design

Among all the auction methods, we choose Becker, DeGroot, Marshak (BDM) experiment. BDM is a common and easy method for eliciting the willingness to pay. Under the BDM, an individual reports a bid for an item; the item's price is then randomly drawn (respondents do not know the price range). If the bid is above the price, the individual receives the good and pays the drawn price. If the bid is below the price, the individual does not receive the good and pays nothing. The incentive of truth-telling in this mechanism is that truth-telling is a dominant strategy and therefore it is independent of risk attitudes and whether the individual is an expected utility maximizer.

Many studies show that the BDM is incentive compatible for non-random goods (Davis and Holt 1993; Rutström 1998; Irwin et al. 1998; Noussiar, Robin, and Ruffieux 2004; Shogren et al. 2001). And BDM is the easiest experiment auction to conduct since the respondents are randomly picked in front of a grocery store gate and it is hard to gather them together at the same time. Another reason we used BDM instead of other auction mechanism is that BDM is very easy to understand by participants. It is an individual decision-making mechanism instead of group decisions. Lusk and Schroeder (2006) mention that the auction mechanisms such as second price auction are unfamiliar to most individuals, and Plott and Zeiler (2005) also show that without significant training and experience, misperceptions could affect the valuation methods. Comparing to 2 nd price or random nth price auction, BDM is easier for participant to understand and conduct, and they don't have to worry about other individuals' preference and bidding
prices. Lusk, Alexander, and Rousu (2007) discuss a potential problem for BDM: the bids of people with relatively high values tend to have less deviation then that of people with relatively low value. But this problem would be occurred if the sample size the fairly large, and easily understandable process of BDM could do us a favor in reducing the misperception bias. The auctions were conducted according to the following steps:

Step 1. Subjects were asked to read the products information and experiment instruction carefully.

Step 2. Subjects wrote down the most they are willing to pay for each type of orange juice. If they don’t want to purchase a certain type of product, they can fill $¥ 0$ for this product.

Step 3. After subjects finish the survey, we randomly drew a type of orange juice as the binding product.

Step 4. Subject randomly drew a number from a bowl as a "secret market price" for the binding orange juice. When his/her bid for the binding orange juice was equal or higher than the price from the bowl, he/she purchased the orange for the market price; when the bid price was lower than the market price, subject couldn't purchase the product.

## 3. Model and Specification

The auction bids are continuous while the choices in RCE are discrete. To make the result comparable, we convert the results from RCE to continuous measurement-WTP values, so that we can compare them to the average bids from EA data.

## WTP value from RCE

RCE is based on random utility theory (Hanemann 1984; Hanley et al. 1998; Hanley, Wright, and Adamowicz 1998). To determine the WTP values for each orange juice product from the RCE allowing for heterogeneity in valuations, we use random parameter logit model. The utility level of the $i$ th product for the nth respondent can be written as:
(1) $U_{n i}=V_{n i}+\varepsilon_{n i}=\alpha_{n i}+\beta_{n} p_{i}+\varepsilon_{n i}$.
where $\mathrm{V}_{\mathrm{ni}}$ is the deterministic and $\varepsilon_{\mathrm{ni}}$ is the stochastic portion of utility, $\mathrm{p}_{\mathrm{i}}$ is the price in the choice set, $\alpha_{n i}$ is the intrinsic preference of respondent that captures all the
non-price attributes of product i , and $\beta_{n}$ is the marginal utility of price.
The probability for consumer n choosing choice i under the random parameter assumption is:
(2) $P_{n i}=\int \frac{e^{V^{n i}}}{\sum_{k=1}^{I} e^{V^{n k}}} f(\alpha) \mathrm{d} \alpha$
where $f(\alpha)$ is the density function of random parameter $\alpha$. The probability is a weighted average of the logit formula evaluated at different values of $\alpha$, with the weights given by the density of $f(\alpha)$.

We estimated the model using the maximum simulated likelihood method. By assuming $\alpha$ as lognormal distributed coefficients, the estimate of the mean WTP for product i is obtained from $W T P_{j}=\bar{\alpha} / \beta_{p}$ (Revelt and Train 1998). The WTP is lognormal distributed as well.

## 4. Results

Participants in the experiment were recruited in June, 2012 in local grocery stores in Changsha, China. Participants were offered $¥ 20$ (about \$3) to compensate their time consuming in the experiment. Each participant attended (were randomly assigned) only one of the three experiments. In total, 321 individuals agreed to participate in the experiments, and 290 of them ( $90.3 \%$ ) have completed the experiments. Among these individuals, 107 completed the RCE and 76 completed the EA. The null hypothesis of equality of means for demographic variables such as gender, age, and household income in the RCE and EA, cannot be rejected at any standard significance level, ensuring that the discrepancies, if it exists, are not coming from the demographic differences across experiments.

## Random Parameter Logit Model results from RCE data

Table 6 reports the results of the random parameter logit estimates obtained from the RCE data. The Ransom Parameters Logit Model (RPL) using a panel data structure to take into account the fact that each individual made 10 choices. All estimations were conducted using STATA 12.0 assuming that price is a fixed coefficient and the coefficients for three orange juice products are random following lognormal distribution.

We assumed the coefficients of NFC orange juice, FCOJ, and OJD following lognormal distribution because it is nature to assume that respondents who occasionally consume orange juice value orange juice positive comparing to "consuming nothing," thus the normality assumption of the random parameters is not reasonable here. The estimated price parameters in the first column of Table 6 are the mean $(\beta)$ and standard deviation $(s d)$ of the natural logarithm of the random parameters. The mean and standard deviation of the coefficient itself are given by $\exp \left(\beta+s d^{2} / 2\right)$ and $\exp \left(\beta+s d^{2} / 2\right) \sqrt{\exp \left(s d^{2}\right)-1}$, respectively (Train 2003). We report the calculated mean and standard deviation of the coefficients in the third column of Table 6 as well. As we can see, the coefficient estimate of price is significantly negative, and all the coefficient estimates of orange juice are significantly positive, indicating that respondents are having positive value of orange juice drink comparing to consuming noting. Moreover, the coefficient estimate of NFC orange juice is the highest, followed by FCOJ, and the coefficient of OJD is the least, implying that consumers prefer NFC orange juice to other two types of orange juice. The coefficient estimates of all the standard deviation are significantly, reflecting the facts that consumers have heterogeneous preferences.

Maximal likelihood

## Auction bids results

The description statistics of auction bids are reported in Table 6. The average bids for NFC orange juice was around $Y$ 11.9, higher than the average bids than FC orange juice ( $¥ 8.1$ ), and way higher than the average bids for OJD ( $~$ 3.6). And different products had different proportion of zero bids. There are around $6 \%$ zero bids for NFC orange juice and OJD, but only 2\% zero bids for FCJ orange juice.

## WTP values from two experiments

The calculated WTP values from all the three experiments are reported in Table 7. The first column reports the WTP value for three types of orange juice from RCE data. In RCE, using RPL we estimated the WTP values for NFC orange juice, FCOJ, and OJD are $Y 20.3$, $Y 16.3$, and $Y 7.9$ respectively. However, these numbers dramatically dropped
to $¥ 11.9, \Varangle 8.1$, and $¥ 3.6$ in EA, respectively. In most cases, estimates of WTP values in RCE are higher than auction bids in EA. This result is consistent with what Lusk and Schroeder (2006) and Gracia, Loureiro, and Nayga (2011) found in their studies that estimates of WTP from RCE data were significantly higher than bidding value from EA data.

## Purchase intension

## Aggressiveness in PB

As we discussed before, the procedure of doing RCE and EA are quite different. In RCE, respondents are presented with some choice sets, and in each choice set, there are several choice options with different types of products. Respondents in RCE are deciding which option they want most by considering different level of attributes of each product. In EA, the story is totally different as respondents bid a value as the highest value they are willing to pay for each product, and "price" is in the center of the purchasing decision process.

In this study, we propose that: consumers are heterogeneous in the aggressiveness level of PB; when there is a chance for them to bargain the price, some aggressive respondents will offer comparatively low price and push the estimate WTP value lower than their true WTP. Moreover, as we discussed before, the process of EA, respondent have the market power to bid whatever value they want, and in RCE, respondents can only choose product within the choice sets. Obviously, in terms of deciding the price, respondents have more power in the EA than in the RCE. When respondents have more market power, they can be more aggressive in terms of the bidding a fairly low price for the product.

To test this idea, we need to identify and measure the aggressiveness level of respondents. Following Lee (2000), we asked a sequence questions to measure the aggressiveness level of respondents. Table 1 and Table 2 are questions we used after the experiments to measure respondents’ aggressiveness in PB. We measured individuals bargaining attitude by the first four questions in Table 1, bargaining intention by the last two questions in Table 1, and bargaining competitiveness for low- and high-priced
products in Table 2. We didn't include subjective norm of the PB here because here we don't need to compare culture difference between China and the United States as Lee (2000) did. All the choices of the questions were placed in order: 1 to 5 denote from extreme high aggressive to extreme low aggressive, thus when we analyzed choice results, the lower score, the higher the aggressiveness level the respondent has.

Using the K-means cluster method to cluster all the six measurements in Table 1 and Table 2, we categorized respondents of each experiment into low, middle, and high aggressive groups. The summary of the sum value of all the six measurements is reported in Table 8. As we can see, for all the high aggressive groups (from RCE and EA), the average of the total value of six measurement in each experiment were lower than 16.3, means most of them chose very aggressive choices in the questions; for all the low aggressive groups, the average value of the sum were above 24 , means most people chose less aggressive choices. Here we only report the summary of the sum of all the measurements instead of summary each measurement, but all the measurements have consistent characteristics that the high aggressiveness group has the lowest mean value, and the low aggressiveness group has the highest mean value for each measurement.

## Compare WTP values across aggressiveness levels

Table 9 reports the estimates WTP values from RCE data and average bids from EA across aggressiveness levels in PB. As we discussed above, the difference mechanism of the experiments provide subjects different ability to bargain the price they are willing to pay. The first panel in Table 9 reports the WTP values of each group (low aggressive, middle aggressive and highly aggressive groups) from RCE data. We can see that for all three different orange juice products, WTP value in highly aggressive group are lower than that in low aggressive group. We can find the same patterns in data from EA data. All the t-tests for the mean difference between low aggressive group and highly aggressive group of each product in each experiment significantly reject the non-hypothesis that the mean are equal from different groups. This result indicates that the aggressiveness in PB significantly affects the estimate results of WTP value-highly aggressive participants bid/choose lower price in the experiments.

Most importantly, different experiments provided different gaps between low and highly aggressive groups. The last column of Table 9 reports the change proportion of the mean WTP between low and highly aggressive groups. In RCE, the change percentage $\left(\left(W T P_{\text {low }}-W T P_{\text {high }}\right) / W T P_{\text {high }}\right)$ was $15.1 \%, 14.5 \%$, and $9.7 \%$ for NFC orange juice, FCOJ, and OJD, respectively. These numbers extended to $24.2 \%$, $27.6 \%$, and $35.6 \%$ from EA data. The wider gaps between low and highly aggressive groups in EA indicate that these two experiments provide more ability to participants to bargain the price, which pushes the average WTP values lower than it from RCE data.

The reason that there are discrepancies of WTP values among low aggressive groups across three experiments also can be explained by the mechanism differences among experiments. "Low aggressive" does not mean respondents are not aggressive in PB at all, in contrast, since not all of them were choosing the last option in the aggressiveness questions (Table 1 and Table 2), they might also bargain the price if there is a chance to do it. The only difference between low aggressive and highly aggressive people is, the low aggressive people is less likely to bargain or bargain less margin of the price, but does not mean they won't bargain at all. So when it comes to the EA, low aggressive individuals would also bid lower price than they could do in RCE.

## Marginal WTP values (not finished)

In this section, we compare the marginal WTP across each experiment and each price bargaining aggressiveness level.

Instead of using "none choice" as the base, we obtained the marginal/partial WTP values in RCE by re-estimating the mix logit model using OJD as the base. Thus in the mix logit model, the independent variables were NFCOJ, FCOJ, and NONE. And the results are reported in the first panel of Table 11.

In order to obtain the marginal bids comparing NFC to OJD and FC to OJD, the bidding differences were taken at individual level. The average bidding differences and standard deviations are reported in the last panel of Table 11.

One important thing here is that all the marginal WTP values are calculated based on the original data, and we didn't conduct separate experiments that directly ask respondents marginal value of one orange juice comparing to another orange juice.

## 5. Conclusion

Our study conducted and compared the estimate WTP values from two different incentive compatible experiments, RCE and EA. And we also analyzed the individuals' aggressiveness levels in PB in the experiments and compared the WTP values by aggressiveness groups. We found that 1) WTP values from RCE data were higher than average bids from EA, which is consistent with the results in Lusk and Schroeder (2006) and Gracia, Loureiro, and Nayga (2011); 2) by grouping respondents into low aggressive, middle aggressive, and highly aggressive groups, we found that WTP values were significantly lower in highly aggressive groups; 3) moreover, the gaps of WTP values between low and highly aggressive group in EA is higher than the gaps in RCE, indicating that highly aggressive people in EA showing more aggressiveness than the highly aggressive people in RCE. Our task in this study is not to confirm which experiment is the best to reveal consumers' WTP, but to illustrate that the different mechanism of experiments could trigger consumers behavior differently.

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## Appendix A:

Information about three types of orange juice or organic drink:

1) Not-From-Concentrate (NFC) orange juice: Is orange juice processed and pasteurized by flash heating immediately after squeezing the fruit without removing the water content from the juice. No additional water or other ingredients are added in $100 \%$ NFC orange juice. There are only a few NFC orange juice products in the Chinese market such as Paisengbai NFC orange juice and some imported brands such as NFC orange juice from Florida and Australia. Now the price of a bottle of 250 ml 100\% NFC orange juice ranges from $¥ 5$ to $Y 12$.
2) From Concentrated Orange Juice (FCOJ): Is orange juice obtained from concentrated juice (COJ) that is reconstituted with water. FCOJ is orange juice made by removing, through evaporation, the water from the orange juice of fresh, ripe oranges that have been squeezed in extraction machines. No other ingredients are added in $100 \%$ FCOJ except for the same amount of water that was evaporated. So far, FCOJ has the biggest market share in China. For example, Huiyuan 100\% FCOJ, Farmer's Orchard 100\% FCOJ, and Great Lake 100\% FCOJ are very common in the market. The price for a bottle of $450 \mathrm{ml} 100 \%$ FCOJ ranges from $¥ 4$ to $¥ 8$.
3) Orange Juice drink (OJD): Is sweetened beverage that is made of diluted fruit juice containing no less than 10\% orange juice with other ingredient such as sweetener added. OJD is also very popular in the orange juice drink market. You can find OJD in the market very easily. Minute Maid, Uni President, and Master Kong are the common brands which carry orange juice drinks. The price for a bottle of 450ml OJD ranges from Y1 to $Y 5$.

## Tables:

## Table 1 Bargaining Attitudes and Intention

People always have different attitude towards bargaining behavior. Please indicate how you agree (or disagree) with the following statements.

|  | 1) Strongly <br> Agree | 2) Agree | 3) Neutral | 4) Disagree | 5) Strongly <br> Disagree |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1. Bargaining gives me the pleasure of <br> shopping. |  |  |  |  |  |
| 2. Bargaining makes my life interesting. |  |  |  |  |  |
| 3. Sometimes it is not about money, if I <br> can get discount by bargaining, I enjoy it <br> and feel happy. |  |  |  |  |  |
| 4. I feel comfortable when I bargain. |  |  |  |  |  |
| 5. Whenever I go shopping I would try to <br> bargain if bargaining is possible. |  |  |  |  |  |
| 6. I will bargain during my next shopping <br> trip if bargaining is possible. |  |  |  |  |  |

## Table 2 Bargaining Competitiveness

Suppose you want to buy the following products. If bargaining is possible, please indicate the price level that closest to your bargaining price:

1. A simple cotton T-shirt, price $¥ 20$
1) $¥ 10$
2) $¥ 13$
3) $¥ 15$
4) $¥ 17$
5) $¥ 20$
2. A regular desk computer with all the common features you need, price
1) $¥ 3000$
2) $¥ 3300$
3) $¥ 3500$
4) $¥ 3700$
5) $¥ 4000$ $¥ 4000$

Table 3 Attributes for choice experimental design

| Product | Price levels |
| :---: | :---: |
| NFC orange juice, 500 ml | Y17, Y 21, $¥ 25$, and $¥ 29$ |
| FCOJ, 500 ml | $¥ 6, Y 8, Y 10$, and $¥ 12$ |
| OJD, 500ml | $Y 2, Y 2.5, Y 3$, and $Y 3.5$ |

Table 4 Examples of RCE and EA questions

RCE In these 4 choices, I would choose...
A. A bottle of $500 \mathrm{ml} 100 \%$ NFC orange juice, $Y 21$
B. A bottle of $500 \mathrm{ml} 100 \%$ FC orange juice, $Y 8$
C. A bottle of $500 \mathrm{ml} 100 \%$ OJD, Y 3
D. None of them

EA
For the following product, please fill the most you are willing to pay.
A bottle of 500ml 100\% NFCOJ Y $\qquad$

Table 5 Random Parameter Logit Estimates from RCE Data:
Means and Standard Deviations of Random Parameters

| Variable | Coefficient | Standard <br> Error |
| :--- | :---: | :---: |
| Price | -0.343 | 0.032 |

Means of Random Parameters

| NFC orange juice | $6.997 *$ | 0.733 |
| :--- | :--- | :--- |
| FCOJ | $5.684^{*}$ | 0.402 |
| OJD | $2.838^{*}$ | 0.317 |

## Standard Deviations of Random Parameters

| NFC orange juice | $2.809^{*}$ | 0.394 |
| :--- | :--- | :--- |
| FCOJ | $1.415^{*}$ | 0.278 |
| OJD | $1.396^{*}$ | 0.226 |

Number of Observations 760
LR chi2(3)
237.39

Log likelihood
-654.19869
Note: 1. * represents statistical significance at the 0.01 level.
2. We used 100 Halton draws in the Maximum likelihood Estimation.
3. Number of observations is 760 by 76 individuals $\times 10$ choices of each individual

Table 6. Description statistics for the bids

|  | Alternatives | Values |
| :--- | :--- | :--- |
| Mean | NFC orange juice | 11.850 |
|  | FC orange juice | 8.089 |
|  | OJD | 3.556 |
|  |  |  |
| Median | NFC orange juice | 10 |
|  |  | FC orange juice |
|  | OJD | 8 |
|  |  | 3 |
| Standard deviation | NFC orange juice | 7.394 |
|  |  | FC orange juice |
|  |  |  |
|  |  |  |
| Percentage | of | zero |
| bid |  | NFC orange juice |
|  |  | FC orange juice |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

Table 7 Compare WTP from EA and RCE

| WTP | RCE | EA |
| :--- | :---: | :---: |
| NFC orange juice | 20.233 | 11.850 |
|  | $(7.967)^{\mathrm{a}}$ | $(7.394)^{\mathrm{a}}$ |
| FCOJ | 16.555 | 8.089 |
|  | $(4.187)$ | $(3.698)$ |
| OJD | 8.159 | 3.556 |
|  | $(3.999)$ | $(1.825)$ |
| No. of observations | $760^{\mathrm{b}}$ | 107 |

Note: ${ }^{\text {a }}$ Mean and standard errors of WTP in RCE were determined by 1,000 bootstrapped WTP estimates calculated using the Krinsky-Robb boot strapping method.
${ }^{\mathrm{b}}$ Number of observations is 760 ( $=76$ individuals $\times 10$ choices of each individual)

Table 8 Purchase Intention

| Purchase Intention | RCE |  |  | EA |  |
| :--- | :--- | :--- | :--- | :--- | :---: |
|  | Freqency | Percent | Freqency | Percent |  |
| Yes | 18 | $23.68 \%$ | 18 | $16.82 \%$ |  |
| No | 44 | $57.89 \%$ | 68 | $63.55 \%$ |  |
| Not sure | 14 | $18.42 \%$ | 21 | $19.63 \%$ |  |
| Total | 76 | $100 \%$ | 107 | $100 \%$ |  |

Table 9 Summary of Aggressiveness Index in Each Experiment Data

|  | RCE | EA |
| :--- | :---: | :---: |
| Low Aggressive | $24.409^{\mathrm{a}}$ | 25.241 |
|  | $(2.518)^{\mathrm{b}}$ | $(3.124)$ |
| Middle Aggressive | 19.333 | 19.974 |
|  | $(2.056)$ | $(1.716)$ |
| High Aggressive | 16.167 | 16.225 |
|  | $(3.146)$ | $(2.587)$ |

Note: ${ }^{\text {a }}$ Mean of the aggressiveness index
${ }^{\mathrm{b}}$ The numbers in the parentheses are standard deviation calculated by conventional manner.
Table 10 WTP values and auction bids grouped by purchasing intention

| RCE ${ }^{\text {a }}$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Yes | No | Not Sure | $\Delta W T P$ | Change |
| WTP for NFC | 17.687 | 16.644 | 17.351 | 1.043 | 5.9\% |
|  | (6.043) | (10.178) | (6.182) | [0.301, 1.785] |  |
| WTP for FCOJ | 16.797 | 16.809 | 14.212 | -0.121 | -0.7\% |
|  | (3.598) | (5.448) | (1.603) | [-0.426, 0.401] |  |
| WTP for OJD | 8.783 | 8.559 | 5.177 | 0.224 | 2.5\% |
|  | (2.860) | (4.115) | (4.902) | [-0.080, 0.528] |  |
| Number of respondents | 1,000 | 1,000 | 1,000 |  |  |
|  | EA |  |  |  |  |
|  | Yes | No | Not Sure | $\Delta W T P$ | Change |
| Average bids for NFC | 11.667 | 11.912 | 11.810 | -0.214 | -1.8\% |
|  | (9.172) | (7.108) | (6.997) | [-0.842, 0.413] |  |
| Average bids for FCOJ | 7.555 | 8.125 | 8.429 | -0.066 | -0.8\% |
|  | (4.412) | (3.516) | (3.763) | [-0.381, 0.250] |  |
| Average bids for OJD | 4.222 | 3.353 | 3.643 | 0.094 | 2.2\% |
|  | (2.480) | (1.648) | (1.667) | [-0.059, 0.247] |  |
| Number of respondents | 1,000 | 1,000 | 1,000 |  |  |

Note: ${ }^{\text {a }}$ Mean and standard errors of WTP in RCE were determined by 1,000 bootstrapped WTP estimates calculated using the Krinsky-Robb boot strapping method.
$\Delta \mathrm{WTP}$ is the difference between WTP from consumers who have purchase intension and WTP from who do not have purchase intention.

Table 11 WTP values and auction bids grouped by Aggressiveness Level in PB

|  | RCE ${ }^{\text {a }}$ |  |  |  | Change |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Low Aggressive | Middle <br> Aggressive | Highly Aggressive | $\Delta W T P$ |  |
| WTP for NFC | 20.607 | 20.166 | 16.469 | 4.137 | 25.1\% |
|  | (9.217) | (5.331) | (9.044) | [3.326, 4.948] |  |
| WTP for FCOJ | 17.949 | 16.987 | 15.071 | 2.877 | 19.1\% |
|  | (4.991) | (1.457) | (3.771) | [2.481, 3.274] |  |
| WTP for OJD | 8.390 | 8.082 | 7.981 | 0.409 | 5.1\% |
|  | (6.563) | (4.718) | (4.062) | [-0.059, 0.878] |  |
| Number of respondents | 22 | 30 | 24 |  |  |
|  |  | EA | Highly Aggressive | $\Delta W T P$ | Change |
|  | Low Aggressive | Middle Aggressive |  |  |  |
| Average bids for NFC | 13.448 | 11.711 | 10.825 | 2.453 | 22.7\% |
|  | (8.249) | (6.102) | (7.838) | [1.776, 3.130] |  |
| Average bids for FCOJ | 9.138 | 8.250 | 7.175 | 1.933 | 26.9\% |
|  | (4.340) | (3.830) | (2.834) | [1.610, 2.255] |  |
| Average bids for OJD | 4.086 | 3.724 | 3.012 | 0.955 | 31.7\% |
|  | (2.049) | (1.638) | (1.719) | [0.789, 1.122] |  |
| Number of respondents | 28 | 39 | 40 |  |  |

Note: ${ }^{\text {a }}$ Mean and standard errors of WTP in RCE were determined by 1,000 bootstrapped WTP estimates calculated using the Krinsky-Robb boot strapping method.

Table 12 Marginal WTP and auction bids using OJD as base

| Marginal WTP in RCE ${ }^{\text {a }}$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Pooling data | Low Aggressive | Middle Aggressive | Highly Aggressive |
| NFC vs. OJD | 9.806 | 9.858 | 10.520 | 8.498 |
|  | (9.146) | (10.297) | (6.872) | (9.422) |
| FCOJ vs. OJD | 8.146 | 8.823 | 8.671 | 6.830 |
|  | (3.968) | (4.457) | (3.559) | (4.292) |
| Number of respondents | 76 | 22 | 30 | 24 |
| Marginal auction bids in EA ${ }^{\text {c }}$ |  |  |  |  |
|  | Pooling data | Low <br> Aggressive | Middle Aggressive | Highly Aggressive |
| NFC vs. OJD | 8.294 | 9.326 | 7.987 | 7.813 |
|  | (7.417) | (8.227) | (5.696) | (8.305) |
| FCOJ vs. OJD | 4.532 | 5.052 | 4.526 | 4.163 |
|  | (3.827) | (4.182) | (4.080) | (3.335) |
| Number of respondents | 107 | 28 | 39 | 40 |

Note: ${ }^{\text {a }}$ Mean and standard errors of WTP in RCE were determined by 1,000 bootstrapped WTP estimates calculated using the Krinsky-Robb boot strapping method. We obtained the marginal WTP by using attribute "OJD" as the base in the mix logit regression.
${ }^{\mathrm{b}}$ Mean and standard errors of WTP in RCE were determined by simulating 1,000 WTP values for each orange juice, and taking the difference of them.
${ }^{\text {c }}$ Mean and standard errors of marginal auction bids in EA were determined by taking difference between respondents’ auction bids between NFC and OJD, and FCOJ and OJD, respectively.

