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Agricultural Outlook Forum U.S. Department of Agriculture

Creating Sustainable Regional Supply Chains: Challenges of the Middle

Presented: February 24-25, 2011

Susan Futrell



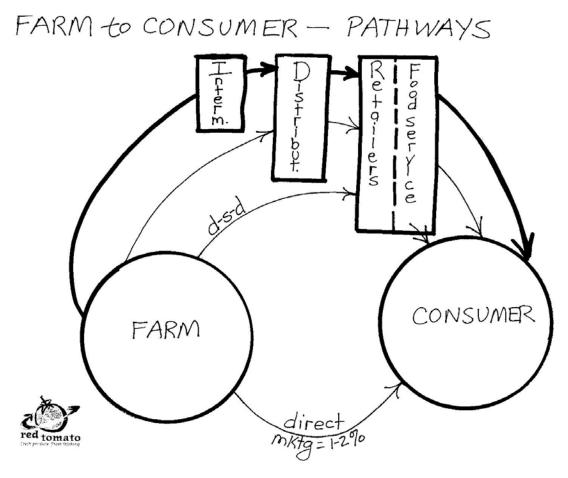
# **Creating Sustainable Regional Supply Chains: Challenges of the Middle**

**USDA Outlook Forum** 

Washington, DC Feb 2011



## A Picture of Distribution



- Dramatic, steady loss of farms in the middle, with wholesale capacity
  - Picture the middle of the distribution system as the BOTTLENECK of an hourglass. Control lies at the bottleneck.

#### The Undignified Deal

- Large distance between grower and consumer
- No feedback loops
- Risk is not shared
- Remainder pricing
- Externalities are not part of the conversation
- Farmers are not at the table

#### The Undignified Result

- Ignorance on all sides
- Lower product quality
- Real costs not reflected in price
- Mistrust
- Price becomes driver race to the bottom
- Farm loss
- Lacking control/influence at the bottleneck



### **Red Tomato Basics**

- Business fundamentals right product, right price, on-time, paperwork, insurance, good communication with customer ...
- Product differentiation & brand
  - Packaging, Website
- Unique logistics: virtual food hub
  - Transportation: grower, partner, hired, less-than-truckload (LTL)
  - consolidation at grower or retailer facility
- Product cluster design for gaps and longevity
- Risk management
- Feedback loops



# Characteristics of the Dignity Deal

Not a formula, rather a process—our way of doing business

- Close the distance between grower and consumer
- Farm identity preserved
- Feedback loops constant communication, continuous improvement
- Risk sharing buyer commitment, advance planning
- Dignity pricing farmers at the table
- Sustainability "externalities" part of the conversation:
   Eco/organic, food safety, farm labor

Result: Values ~ Continuous Improvement ~ Flavor



#### How We Differentiate Growers & Products



# Brand & Storytelling

- Regionallygrown/Farm ID
- Freshness & flavor
- Ecologically-grown
- Fair trade







#### How We Differentiate Service

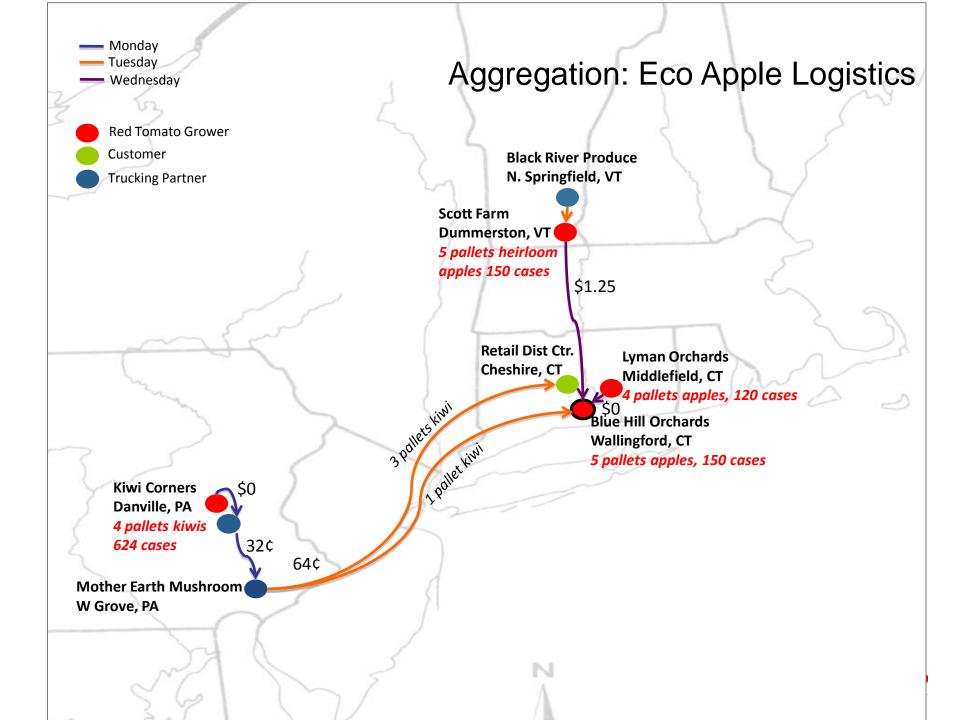


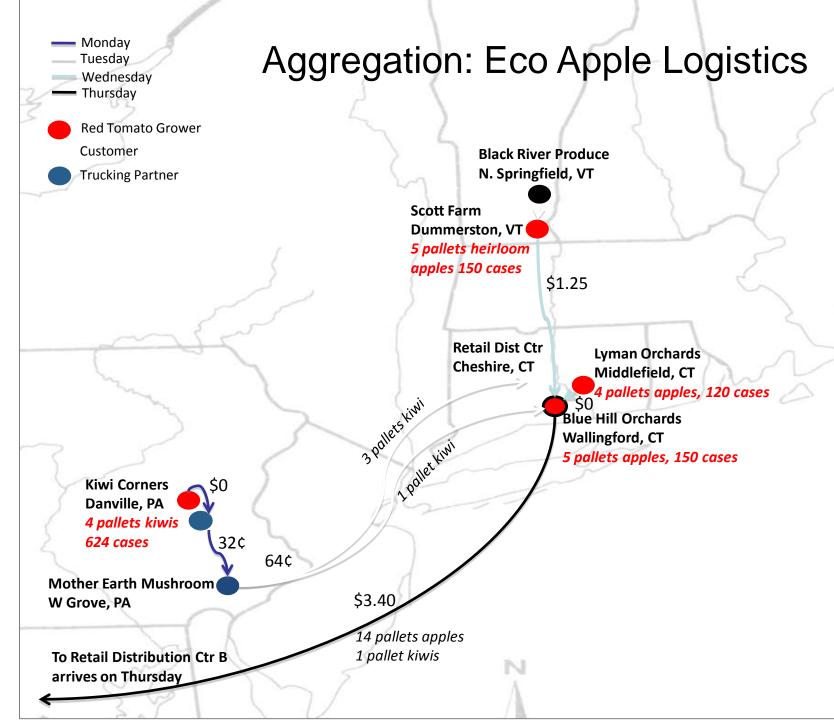
- Virtual Food Hub
- Aggregation and consolidation
- Efficiencies in logistics
- Regional supply



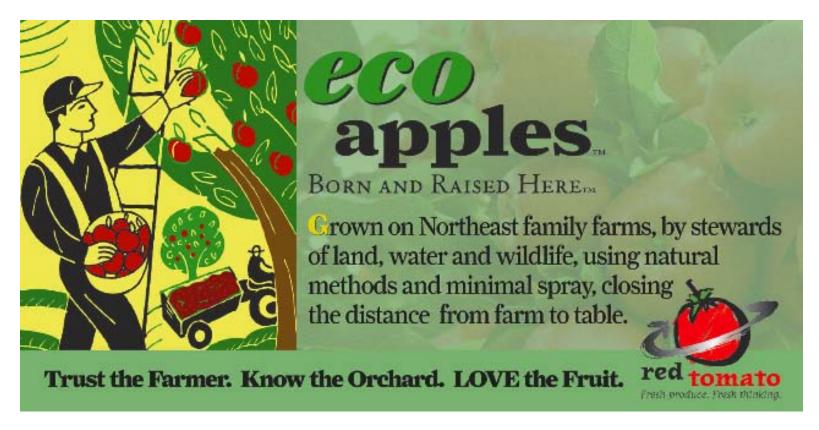




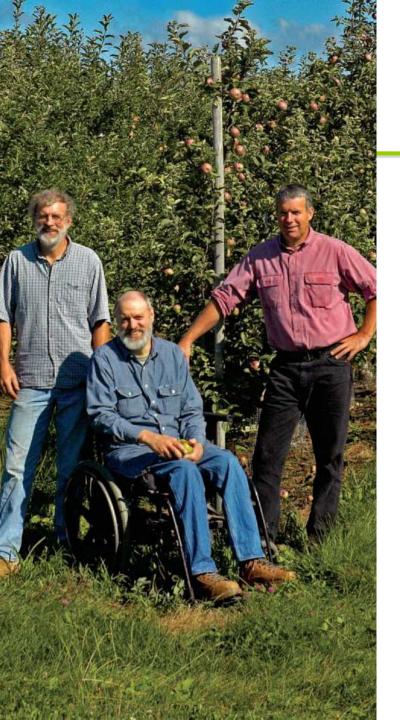




# The Eco Apple Story







#### Meet the growers

# Northeast family farmers like:

- Brian, Aaron, and Dana Clark
- Clark Brothers Orchard
- Ashfield, MA
- 100 acres diversified apples
- 3rd generation growers

#### 2010 Program:

- 14 Orchards
- 787 acres certified Eco Apple

## Ecologically-grown: Advanced IPM



Fresh produce. Fresh thinking.



2005 (1st yr) = 18,000 cases, \$400,000

 $2009 (5^{th} yr) = 56,800 cases, $1.4 million$ 



### For more information:

## www.redtomato.org

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