ROLE OF LABOR

by

Lewis F. Norwood
NARGUS, Inc.

Two major points were discussed on labor as it relates to Strategy for Tomorrow's Food Market Place.

1. All decisions of management have an affect on individuals and their lives--(closing stores).

2. Changes in the work place affect their lives--(innovations in the work place).

Then we discussed problems of management decisions affecting workers and what do do about it ... improved communications was suggested as a means to alleviate the problems ... talked about the Europeans and their use of union members on the board ... and exploring how to eliminate the adversary situation. This could be achieved through committees of paid workers, education and through continuing bargaining.

Then we talked about how much should employees know of plans and details of the operation ... and when should employees be informed about contemplated changes.

As to new innovations, equipment and procedures, we look at the problems of seniority-- and measurement. It was agreed that measurements need to be improved and we discussed how these measurements should be used for evaluation.

**********